



**Duro Dyne  
Common Sense  
Hand Tool Limited Warranty  
Return Policy**

All Duro Dyne tools are warranted against defects in quality or workmanship. All defective material will be repaired or replaced at Duro Dyne's option. This warranty excludes normal wear, misuse or abuse of the product. Liability resulting from defects in quality or workmanship is limited to the value of that material.

To effect a warranty return, A Return Authorization # should be obtained from either our Duro Dyne regional sales office or your local Duro Dyne representative. (We suggest prior to returning material, your local Duro Dyne representative is contacted to inspect the merchandise. This will save inadvertent freight charges and will expedite settlement of the claim. This also aids in our efforts to explain to counter personnel what constitutes warranty material as well as allowing distributor personnel to express their concerns.) Upon receipt of the Return Authorization #, the material should be returned freight prepaid to your nearest Duro Dyne regional sales office.

Once the material has been received by Duro Dyne, the items are reinspected to determine if the warranty applies. Obvious misuse such as chipped blades or bent handles on the Wiss® products, bent shafts on the Xcelite®/Crescent® nutdrivers and screwdrivers; cut blades on the Lufkin® tapes, or normal wear is not considered a valid claim. All valid claims are settled by repair or replacement of defective material.



**The Greatest Name in Sheet Metal Necessities**

**Duro Dyne East Division**, Bay Shore, New York 631-249-9000 • **Duro Dyne Midwest Division**, Fairfield, Ohio 513-870-6000  
**Duro Dyne West Division**, Sante Fe Springs, California 562-926-1774 • **Duro Dyne Canada**, Inc., Lachine, Quebec, Canada 514-422-9760