# **CONDENSING UNIT**

AIR CONDITIONING **INSTALLATION & SERVICE REFERENCE**  © 2014, 2016-2019 Goodman Manufacturing Company, L.P. 5151 San Felipe, Suite 500, Houston, TX 77056 www.goodmanmfg.com -or- www.amana-hac.com P/N: IO-449G Date: September 2019

### IMPORTANT SAFFTY INSTRUCTIONS

The following symbols and labels are used throughout this manual to indicate immediate or potential safety hazards. It is the owner's and installer's responsibility to read and comply with all safety information and instructions accompanying these symbols. Failure to heed safety information increases the risk of personal injury, property damage, and/or product damage.



### **HIGH VOLTAGE!**

DISCONNECT ALL POWER BEFORE SERVICING. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.





### WARNING

ONLY PERSONNEL THAT HAVE BEEN TRAINED TO INSTALL, ADJUST, SERVICE OR REPAIR (HEREINAFTER, "SERVICE") THE EQUIPMENT SPECIFIED IN THIS MANUAL SHOULD SERVICE THE EQUIPMENT. THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY INJURY OR PROPERTY DAMAGE ARISING FROM IMPROPER SERVICE OR SERVICE PROCEDURES. IF YOU SERVICE THIS UNIT, YOU ASSUME RESPONSIBILITY FOR ANY INJURY OR PROPERTY DAMAGE WHICH MAY RESULT. IN ADDITION, IN JURISDICTIONS THAT REQUIRE ONE OR MORE LICENSES TO SERVICE THE EQUIPMENT SPECIFIED IN THIS MANUAL, ONLY LICENSED PERSONNEL SHOULD SERVICE THE EQUIPMENT. IMPROPER INSTALLATION, ADJUSTMENT, SERVICING OR REPAIR OF THE EQUIPMENT SPECIFIED IN THIS MANUAL, OR ATTEMPTING TO INSTALL, ADJUST, SERVICE OR REPAIR THE EQUIPMENT SPECIFIED IN THIS MANUAL WITHOUT PROPER TRAINING MAY RESULT IN PRODUCT DAMAGE, PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

## **PROP 65 WARNING** FOR CALIFORNIA CONSUMERS



Cancer and Reproductive Harm www.P65Warnings.ca.gov

0140M00517

# **CAUTION**

SCROLL EQUIPPED UNITS SHOULD NEVER BE USED TO EVACUATE THE AIR CONDITIONING SYSTEM. VACUUMS THIS LOW CAN CAUSE INTERNAL **ELECTRICAL ARCING RESULTING IN A DAMAGED OR FAILED** COMPRESSOR.

### SHIPPING INSPECTION

Always keep the unit upright; laying the unit on its side or top may cause equipment damage. Shipping damage, and subsequent investigation is the responsibility of the carrier. Verify the model number, specifications, electrical characteristics, and accessories are correct prior to installation. The distributor or manufacturer will not accept claims from dealers for transportation damage or installation of incorrectly shipped units.

### **C**ODES & **R**EGULATIONS

This product is designed and manufactured to comply with national codes. Installation in accordance with such codes and/or prevailing local codes/regulations is the responsibility of the installer. The manufacturer assumes no responsibility for equipment installed in violation of any codes or regulations. Rated performance is achieved after 20 hours of operation. Rated performance is delivered at the specified airflow. See outdoor unit specification sheet for split system models or product specification sheet for packaged and light commercial models. Specification sheets can be found at www.goodmanmfg.com for Goodman brand products or www.amana-hac.com for Amana brand products. Within either website, please select the residential or commercial products menu and then select the submenu for the type of product to be installed, such as air conditioners or heat pumps, to access a list of product pages that each contain links to that model's specification sheet.



"IMPORTANT - This product has been designed and manufactured to meet ENERGY STAR® criteria for energy efficiency when matched with appropriate coil components. However, proper refrigerant charge and proper air flow are critical to achieve rated capacity and efficiency. Installation of this product should follow the manufacturer's refrigerant charging and air flow instructions. Failure to confirm proper charge and air flow may reduce energy efficiency and shorten equipment life."



The United States Environmental Protection Agency (EPA) has issued various regulations regarding the introduction and disposal of refrigerants. Failure to follow these regulations may harm the environment and can lead to the imposition of substantial fines. Should you have any questions please contact the local office of the EPA.

If replacing a condensing unit or air handler, the system must be manufacturer approved and Air Conditioning, Heating and Refrigeration Institute (AHRI) matched. **NOTE:** Installation of unmatched systems is strongly discouraged.

Outdoor units are approved for operation above 55°F in cooling mode.

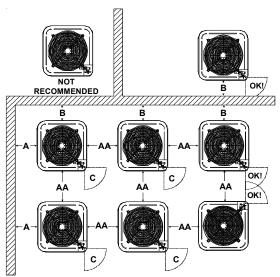
Damage to the unit caused by operating the unit in a structure that is not complete (either as part of new construction or renovation) is not covered by the warranty.

This condensing unit is part of a ComfortBridge™ control system designed to more efficiently control heat gain/loss with better efficiency and achieve targeted comfort conditions. The system utilizes digital linkage between the indoor and outdoor equipment and can be controlled by any single-stage thermostat. The ComfortBridge control system reduces the number of required thermostat wires, provides additional setup features and enhanced active diagnostics through Bluethooth connectivity with the downloadable CoolCloud™ app.

### Installation Clearances

Special consideration must be given to location of the condensing unit(s) in regard to structures, obstructions, other units, and any/all other factors that may interfere with air circulation. Where possible, the top of the unit should be completely unobstructed; however, if vertical conditions require placement beneath an obstruction there should be a minimum of 60 inches between the top of the unit and the obstruction(s). The specified dimensions meet requirements for air circulation only. Consult all appropriate regulatory codes prior to determining final clearances.

Another important consideration in selecting a location for the unit(s) is the angle to obstructions. Either side adjacent the valves can be placed toward the structure provided the side away from the structure maintains minimum service clearance. Corner installations are strongly discouraged.



Minimum Airflow Clearance				
Model Type A B C AA				
Residential	10"	10"	18"	20"
Light Commercial	12"	12"	18"	24"

This unit can be located at ground floor level or on flat roofs. At ground floor level, the unit must be on a solid, level foundation that will not shift or settle. To reduce the possibility of sound transmission, the foundation slab should not be in contact with or be an integral part of the building foundation. Ensure the foundation is sufficient to support the unit. A concrete slab raised above ground level provides a suitable base.

### ROOFTOP INSTALLATIONS

If it is necessary to install this unit on a roof structure, ensure the roof structure can support the weight and that proper consideration is given to the weather-tight integrity of the roof. Since the unit can vibrate during operation, sound vibration transmission should be considered when installing the unit. Vibration absorbing pads or springs can be installed between the condensing unit legs or frame and the roof mounting assembly to reduce noise vibration.

### SAFE REFRIGERANT HANDLING

While these items will not cover every conceivable situation, they should serve as a useful guide.



TO AVOID POSSIBLE INJURY, EXPLOSION OR DEATH, PRACTICE SAFE HANDLING OF REFRIGERANTS.



REFRIGERANTS ARE HEAVIER THAN AIR. THEY CAN "PUSH OUT" THE OXYGEN IN YOUR LUNGS OR IN ANY ENCLOSED SPACE. TO AVOID POSSIBLE DIFFICULTY IN BREATHING OR DEATH:

- NEVER PURGE REFRIGERANT INTO AN ENCLOSED ROOM OR SPACE. BY LAW, ALL REFRIGERANTS MUST BE RECLAIMED.
- IF AN INDOOR LEAK IS SUSPECTED, THOROUGHLY VENTILATE THE AREA BEFORE BEGINNING WORK.
- LIQUID REFRIGERANT CAN BE VERY COLD. TO AVOID POSSIBLE FROSTBITE OR BLINDNESS, AVOID CONTACT AND WEAR GLOVES AND GOGGLES. IF LIQUID REFRIGERANT DOES CONTACT YOUR SKIN OR EYES, SEEK MEDICAL HELP IMMEDIATELY.
- ALWAYS FOLLOW EPA REGULATIONS. NEVER BURN REFRIGERANT, AS POISONOUS GAS WILL BE PRODUCED.



TO AVOID POSSIBLE EXPLOSION, USE ONLY RETURNABLE (NOT DISPOSABLE) SERVICE CYLINDERS WHEN REMOVING REFRIGERANT FROM A SYSTEM.

- ENSURE THE CYLINDER IS FREE OF DAMAGE WHICH COULD LEAD TO A LEAK OR EXPLOSION.
- ENSURE THE HYDROSTATIC TEST DATE DOES NOT EXCEED 5 YEARS.
- Ensure the pressure rating meets or exceeds 400 psig.

WHEN IN DOUBT, DO NOT USE CYLINDER.



TO AVOID POSSIBLE EXPLOSION:

- Never apply flame or steam to a refrigerant cylinder. If you
  must heat a cylinder for faster charging, partially immerse it
  in warm water.
- NEVER FILL A CYLINDER MORE THAN 80% FULL OF LIQUID REFRIGERANT.
- Never add anything other than R-22 to an R-22 cylinder or R-410A to an R-410A cylinder. The service equipment used must be listed or certified for the type of refrigerant used.
- STORE CYLINDERS IN A COOL, DRY PLACE. NEVER USE A CYLINDER AS A PLATFORM OR A ROLLER.

## REFRIGERANT LINES



THE COMPRESSOR POE OIL FOR R-410A UNITS IS EXTREMELY SUSCEPTIBLE TO MOISTURE ABSORPTION AND COULD CAUSE COMPRESSOR FAILURE. DO NOT LEAVE SYSTEM OPEN TO ATMOSPHERE ANY LONGER THAN NECESSARY FOR INSTALLATION.

Use only refrigerant grade (dehydrated and sealed) copper tubing to connect the condensing unit with the indoor evaporator. After cutting the tubing, install plugs to keep refrigerant tubing clean and dry prior to and during installation. Tubing should always be cut square keeping ends round and free from burrs. Clean the tubing to prevent contamination.

Do NOT let refrigerant lines come in direct contact with plumbing, ductwork, floor joists, wall studs, floors, and walls. When running refrigerant lines through a foundation or wall, openings should allow for sound and vibration absorbing material to be placed or installed between tubing and foundation. Any gap between foundation or wall and refrigerant lines should be filled with a pliable silicon-based caulk, RTV or a vibration damping material. Avoid suspending refrigerant tubing from joists and studs with rigid wire or straps that would come in contact with the tubing. Use an insulated or suspension type hanger. Keep both lines separate and always insulate the suction line.

These sizes are suitable for line lengths of 79 feet or less. If a run of more than 79, refer to TP-107 Long Line Set Application Guideline or contact your distributor for assistance.

Insulation is necessary to prevent condensation from forming and dropping from the suction line. Armflex (or satisfactory equivalent) with 3/8" min. wall thickness is recommended. In severe conditions (hot, high humidity areas) 1/2" insulation may be required. Insulation must be installed in a manner which protects tubing from damage and contamination.

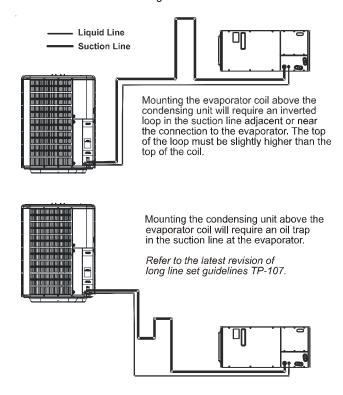
### **EXISTING LINE SETS**

Where possible, drain as much residual compressor oil from existing systems, lines, and traps; pay close attention to low areas where oil may collect. Use of an approved flushing agent is recommended followed by a nitrogen purge to remove any remaining flushing agent from the lines or indoor coil. Replacement of indoor coil is recommended.

NOTE: If using existing indoor coil and changing refrigerant types, ensure the indoor coil and metering device are compatible with the type of refrigerant being used. If new indoor coil is required check spec sheet or AHRI for approved coil. If system is being replaced due to compressor electrical failure, assume acid is in system. Refer to Service Procedure S-115 Compressor Burnout in service manual for clean-up procedure.

RECOM	RECOMMENDED INTERCONNECTING TUBING (Ft)				(Ft)	
Cond	0-:	24	25	-49	50	)-79*
Unit		Lin	e Diame	ter (In. C	DD)	
Tons	Suct	Liq	Suct	Liq	Suct	Liq
1 1/2	5/8	1/4	3/4	3/8	3/4	3/8
2	5/8	1/4	3/4	3/8	3/4	3/8
2 1/2	5/8	1/4	3/4	3/8	7/8	3/8
3	3/4	3/8	7/8	3/8	1 1/8	3/8
3 1/2	7/8	3/8	1 1/8	3/8	1 1/8	3/8
4	7/8	3/8	1 1/8	3/8	1 1/8	3/8
5	7/8	3/8	1 1/8	3/8	1 1/8	3/8

\* Lines greater than 79 feet in length **refer to TP-107 Long Line Set Application Guideline or contact your distributor for assistance. NOTE:** The maximum vertical difference between the outdoor unit and indoor unit is 25 feet for two stage units.



### **BURYING REFRIGERANT LINES**

If burying refrigerant lines can not be avoided, use the following checklist.

- 1. Insulate liquid and suction lines separately.
- 2. Enclose all underground portions of the refrigerant lines in waterproof material (conduit or pipe) sealing the ends where tubing enters/exits the enclosure.
- 3. If the lines must pass under or through a concrete slab, ensure lines are adequately protected and sealed.

### REFRIGERANT LINE CONNECTIONS

## **IMPORTANT**

To avoid overheating the service valve, TXV valve, or filter drier while brazing, wrap the component with a wet rag, or use a thermal heat trap compound. Be sure to follow the manufacturer's instruction when using the heat trap compound. Note: Remove Schrader valves from service valves before brazing tubes to the valves. Use a brazing alloy of 2% minimum silver content. Do not use flux.

Torch heat required to braze tubes of various sizes is proportional to the size of the tube. Tubes of smaller size require less heat to bring the tube to brazing temperature before adding brazing alloy. Applying too much heat to any tube can melt the tube. Service personnel must use the appropriate heat level for the size of the tube being brazed. NOTE: The use of a heat shield when brazing is recommended to avoid burning the serial plate or the finish on the unit.

- The ends of the refrigerant lines must be cut square, deburred, cleaned, and be round and free from nicks or dents. Any other condition increases the chance of a refrigerant leak.
- 2. "Sweep" the refrigerant line with nitrogen or inert gas during brazing to prevent the formation of copper-oxide inside the refrigerant lines. The POE oils used in R-410A applications will clean any copper-oxide present from the inside of the refrigerant lines and spread it throughout the system. This may cause a blockage or failure of the metering device.
- 3. After brazing, quench the joints with water or a wet cloth to prevent overheating of the service valve.
- 4. Ensure the filter drier paint finish is intact after brazing. If the paint of the steel filter drier has been burned or chipped, repaint or treat with a rust preventative. This is especially important on suction line filter driers which are continually wet when the unit is operating.

**NOTE:** Be careful not to kink or dent refrigerant lines. Kinked or dented lines will cause poor performance or compressor damage.

Do NOT make final refrigerant line connection until plugs are removed from refrigerant tubing.

NOTE: Before brazing, verify indoor piston size by checking the piston kit chart packaged with indoor unit.

# LEAK TESTING (NITROGEN OR NITROGEN-TRACED)



### WARNING

TO AVOID THE RISK OF FIRE OR EXPLOSION, NEVER USE OXYGEN, HIGH PRESSURE AIR OR FLAMMABLE GASES FOR LEAK TESTING OF A REFRIGERATION SYSTEM.



## WARNING

TO AVOID POSSIBLE EXPLOSION, THE LINE FROM THE NITROGEN CYLINDER MUST INCLUDE A PRESSURE REGULATOR AND A PRESSURE RELIEF VALVE. THE PRESSURE RELIEF VALVE MUST BE SET TO OPEN AT NO MORE THAN 150 PSIG.

Pressure test the system using dry nitrogen and soapy water to locate leaks. If you wish to use a leak detector, charge the system to 10 psi using the appropriate refrigerant then use nitrogen to finish charging the system to working pressure then apply the detector to suspect areas. If leaks are found, repair them. After repair, repeat the pressure test. If no leaks exist, proceed to system evacuation.

## System Evacuation

Condensing unit liquid and suction valves are closed to contain the charge within the unit. The unit is shipped with the valve stems closed and caps installed. **Do not open valves until the system is evacuated.** 



# REFRIGERANT UNDER PRESSURE!

FAILURE TO FOLLOW PROPER PROCEDURES MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

**NOTE:** Scroll compressors should never be used to evacuate or pump down a heat pump or air conditioning system.

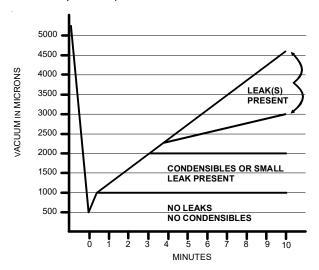


### CAUTION

PROLONGED OPERATION AT SUCTION PRESSURES LESS THAN 20 PSIG FOR MORE THAN 5 SECONDS WILL RESULT IN OVERHEATING OF THE SCROLLS AND PERMANENT DAMAGE TO THE SCROLL TIPS, DRIVE BEARINGS AND INTERNAL SEAL.

- Connect the vacuum pump with 250 micron capability to the service valves.
- Evacuate the system to 250 microns or less using suction and liquid service valves. Using both valves is necessary as some compressors create a mechanical seal separating the sides of the system.
- Close pump valve and hold vacuum for 10 minutes. Typically pressure will rise during this period.
- If the pressure rises to 1000 microns or less and remains steady the system is considered leak-free; proceed to startup.

- If pressure rises above 1000 microns but holds steady below 2000 microns, moisture and/or noncondensibles may be present or the system may have a small leak. Return to step 2: If the same result is encountered check for leaks as previously indicated and repair as necessary then repeat evacuation.
- If pressure rises above 2000 microns, a leak is present.
   Check for leaks as previously indicated and repair as necessary then repeat evacuation.



## **ELECTRICAL CONNECTIONS**

# **MARNING**

## **HIGH VOLTAGE!**

DISCONNECT ALL POWER BEFORE SERVICING.

MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE
TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL
INJURY OR DEATH DUE TO ELECTRIC SHOCK. WIRING
MUST CONFORM WITH NEC OR CEC AND ALL LOCAL
CODES. UNDERSIZED WIRES COULD CAUSE POOR
EQUIPMENT PERFORMANCE, EQUIPMENT DAMAGE OR
FIRE.



## WARNING

TO AVOID THE RISK OF FIRE OR EQUIPMENT DAMAGE, USE COPPER CONDUCTORS.

### NOTICE

UNITS WITH RECIPROCATING COMPRESSORS AND NON-BLEED TXV'S REQUIRE A HARD START KIT.

The condensing unit rating plate lists pertinent electrical data necessary for proper electrical service and overcurrent protection. Wires should be sized to limit voltage drop to 2% (max.) from the main breaker or fuse panel to the condensing unit. Consult the NEC, CEC, and all local codes to determine the correct wire gauge and length.

Local codes often require a disconnect switch located near the unit; do not install the switch on the unit. Refer to the installation instructions supplied with the indoor furnace/air handler for specific wiring connections and indoor unit configuration. Likewise, consult the instructions packaged with the thermostat for mounting and location information.

### **OVERCURRENT PROTECTION**

The following overcurrent protection devices are approved for use.

- Time delay fuses
- HACR type circuit breakers

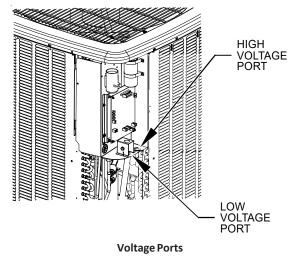
These devices have sufficient time delay to permit the motorcompressor to start and accelerate its load.

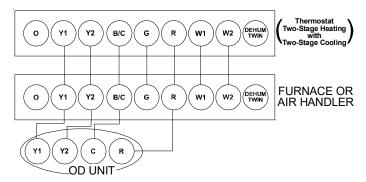
### HIGH VOLTAGE CONNECTIONS

Route power supply and ground wires through the high voltage port and terminate in accordance with the wiring diagram provided inside the control panel cover.

### Low Voltage Connections

Condensing unit control wiring requires a nominal 24 VAC (+/- 6 VAC), 60 Hz, minimum 25 VA service from either the indoor or optional outdoor transformer. Low voltage wiring for the condensing units depends on the thermostat used. The unit is designed to work as part of a fully communicating HVAC system utilizing the ComfortBridge compatible indoor unit, and up to four wires. The unit also has legacy 24 VAC inputs and outputs to support non-communicating systems. Route control wires through the low voltage port and terminate in accordance with the wiring diagram provided inside the control panel cover.





Two-Stage Non-Communicating Thermostat Low Voltage Wire Connection (legacy mode)

### SYSTEM START UP



### **POSSIBLE REFRIGERANT LEAK!**

To avoid a possible refrigerant leak, open the service valves until the top of the stem is 1/8" from the retainer.

**NOTE:** Power must be supplied to the 18 SEER outdoor units containing ECM motors before the power is applied to the indoor unit. Sending a low voltage signal without high voltage power present at the outdoor unit can cause malfunction of the control module on the ECM motor.

Adequate refrigerant charge for the matching HSVTC evaporator coil and 15 feet of lineset is supplied with the condensing unit. If using evaporator coils other than HSVTC coil it maybe necessary to add or remove refrigerant to attain proper charge. If line set exceeds 15 feet in length, refrigerant should be added at .6 ounces per foot of liquid line.

**NOTE:** Charge should always be checked using superheat when using a piston and subcooling when using TXV equipped indoor coil to verify proper charge.

Open the suction service valve first! If the liquid service valve is opened first, oil from the compressor may be drawn into the indoor coil TXV, restricting refrigerant flow and affecting operation of the system.

When opening valves with retainers, open each valve only until the top of the stem is 1/8" from the retainer. To avoid loss of refrigerant, DO NOT apply pressure to the retainer. When opening valves without a retainer remove service valve cap and insert a hex wrench into the valve stem and back out the stem by turning the hex wrench counterclockwise. Open the valve until it contacts the rolled lip of the valve body.

**NOTE:** These are not back-seating valves. It is not necessary to force the stem tightly against the rolled lip.

After the refrigerant charge has bled into the system, open the liquid service valve. The service valve cap is the secondary seal for the valves and must be properly tightened to prevent leaks. Make sure cap is clean and apply refrigerant oil to threads and sealing surface on inside of cap. Tighten cap finger-tight and then tighten additional 1/6 of a turn (1 wrench flat) to properly seat the sealing surfaces.

Do not introduce liquid refrigerant from the cylinder into the crankcase of the compressor as this may damage the compressor.

- Break vacuum by fully opening liquid and suction base valves.
- Set thermostat to call for cooling. Check indoor and outdoor fan operation and allow system to stabilize for 10 minutes for fixed orifices and 20 minutes for expansion valves.

### CHARGE VERIFICATION



### REFRIGERANT UNDER PRESSURE!

- DO NOT OVERCHARGE SYSTEM WITH REFRIGERANT.
- DO NOT OPERATE UNIT IN A VACUUM OR AT NEGATIVE PRESSURE. FAILURE TO FOLLOW PROPER PROCEDURES MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



## CAUTION

USE REFRIGERANT CERTIFIED TO AHRI STANDARDS. USED REFRIGERANT MAY CAUSE COMPRESSOR DAMAGE, AND IS NOT COVERED UNDER THE WARRANTY. MOST PORTABLE MACHINES CANNOT CLEAN USED REFRIGERANT TO MEET AHRI STANDARDS.

## -NOTICE-

VIOLATION OF EPA REGULATIONS MAY RESULT IN FINES OR OTHER PENALTIES.



## **CAUTION**

DAMAGE TO THE UNIT CAUSED BY OPERATING THE COMPRESSOR WITH THE SUCTION VALVE CLOSED IS NOT COVERED UNDER THE WARRANTY AND MAY CAUSE SERIOUS COMPRESSOR DAMAGE.

## FINAL CHARGE ADJUSTMENT

The outdoor temperature must be 60°F or higher. Set the room thermostat to COOL, fan switch to AUTO, and set the temperature control well below room temperature.

After system has stabilized per startup instructions, check subcooling and superheat as detailed in the following section.



## CAUTION

TO PREVENT PERSONAL INJURY, CAREFULLY CONNECT AND DISCONNECT MANIFOLD GAUGE HOSES. ESCAPING LIQUID REFRIGERANT CAN CAUSE BURNS. DO NOT VENT REFRIGERANT INTO THE ATMOSPHERE. RECOVER ALL REFRIGERANT DURING SYSTEM REPAIR AND BEFORE FINAL UNIT DISPOSAL.

### EXPANSION VALVE SYSTEM

NOTE: Units matched with indoor coils equipped with a non-adjustable TXV should be charged by Subcooling only.

# SUBCOOLING FORMULA = SATURATED LIQUID LINE TEMPERATURE – LIQUID LINE TEMPERATURE

Run the outdoor unit in low stage cooling mode for 10 minutes until refrigerant pressures stabilize. Use the following guidelines and methods to check unit operation and ensure that the refrigerant charge is within limits.

### Note: Charge the unit on low stage.

- Purge the gauge lines and connect the service gauge manifold to the base valve service ports.
- 2. Clamp a pipe clamp thermometer on the liquid line near the liquid line service valve.
  - a. Ensure the thermometer makes adequate contact to obtain the best possible readings.
  - b. The temperature read with the thermometer should be lower than the saturated condensing temperature.
- The difference between the measured saturated condensing temperature and the liquid line temperature is the liquid Subcooling value.
- 4. TXV-based systems should have a Subcooling value of 6°F +/-1°F.
- 5. Add refrigerant to increase Subcooling and remove refrigerant to decrease Subcooling.

NOTE: Units matched with indoor coils equipped with a TXV should be charged by Subcooling only. Superheat can also be utilized to best verify charge levels with an adjustable TXV and make adjustments when needed in unique applications due to refrigerant line length, differences in height between the indoor and outdoor unit and refrigerant tubing sizes. These adjustments should only be performed by qualified service personnel.

# ADVANCED ADJUSTMENT RECOMMENDATIONS SUPERHEAT FORMULA = SUCTION LINE TEMPERATURE - SATURATED SUCTION TEMPERATURE

- 1. Clamp a pipe clamp thermometer near the suction line service valve at the outdoor unit.
  - a. Ensure the thermometer makes adequate contact for the best possible readings.
  - b. The temperature read with the thermometer should be higher than the saturated suction temperature.
- 2. The difference between the measured saturated suction temperature and the suction line temperature is the Superheat value.
- TXV-based systems should have a Superheat value of 8°F +/ - 1°F.
- 4. Adjust Superheat by turning the TXV valve stem clockwise to increase and counterclockwise to decrease.
  - a. If Subcooling and Superheat are low, adjust the TXV to 8°F +/- 1°F, and then check Subcooling.

- If Subcooling is low and Superheat is high, add charge to raise Subcooling to 6°F +/- 1°F then check Superheat.
- If Subcooling and Superheat are high, adjust the TXV valve to 8°F +/- 1°F Superheat, then check the Subcooling value.
- d. If Subcooling is high and Superheat is low, adjust the TXV valve to 8°F +/- 1°F Superheat and remove charge to lower the Subcooling to 6°F +/- 1°F.

NOTE: DO NOT adjust the charge based exclusively on suction pressure unless for general charging in the case of a gross undercharge.

NOTE: Check the Schrader ports for leaks and tighten valve cores if necessary. Install caps finger-tight.

### **ADDITIONAL NOTES:**

- 1. There are (3) 7-segment LED displays on the PCB. See the *Troubleshooting Tables* at the end of this manual for definitions of the LED status.
- 2. When system is at Standby mode, press "TEST" push button to turn on both compressor and outdoor fan for five (5) seconds.
- 3. Press "RECALL" push-button to retrieve the six most recent faults. The control must be in Standby Mode (no thermostat inputs) to use the feature. Depress the push-button for approximately two seconds and less than five seconds. The (3) 7-segment LED displays will then display the six most recent faults beginning with the most recent fault and decrementing to the least recent fault. The faults may be cleared by depressing the button for greater than five seconds. Consecutively repeated faults are displayed a maximum of three times. Refer to the fault code definitions at the end of this manual for more details.
- "TERM" dipswitch is used for communications bus configuration. Leave the settings to the factory default position.
- "LEARN" push button is used to reset the communications between the equipment. Used only for troubleshooting purposes.

## COMFORTBRIDGETM SYSTEM

## **O**VERVIEW

The ComfortBridge based heating and air conditioning system uses an indoor unit and outdoor unit digitally communicating with one another via a two-way communications path.

In a traditional system, the thermostat sends commands to the indoor and outdoor units via analog 24 VAC signals. It is a one-way communication path in that the indoor and outdoor units typically do not return information to the thermostat.

The indoor unit and the outdoor unit of a ComfortBridge system "communicate" digitally with one another creating a two-way communications path. The thermostat still sends commands to the indoor unit, however, the 24 VAC indoor and outdoor unit may also request and recieve information from one another to optimize system performance.

Two-way digital communications is accomplished using only two wires. The thermostat and subsystem controls are powered with 24 VAC Thus, a maximum of 4 wires between the equipment and thermostat is all that is required to operate the system.

### **A**IRFLOW **C**ONSIDERATIONS

Airflow demands are managed differently in a fully communicating system than they are in a legacy wired system. The system operating mode (as determined by the thermostat) determines which unit calculates the system airflow demand. If the indoor unit is responsible for determining the airflow demand, it calculates the demand and sends it to the ECM motor. If the outdoor unit or thermostat is responsible for determining the demand, it calculates the demand and transmits the demand along with a fan request to the indoor unit. The indoor unit then sends the demand to the ECM motor. The following table lists the various ComfortBridge compatible systems, the operating mode, and airflow demand source.

System	System Operating Mode	Airflow Demand Source
	Cooling	Air Conditioner
Air Conditioner + Air Handler	Heating	Air Handler
	Continuous Fan	Thermostat
	Cooling	Air Conditioner
	- 3	-
Air Conditioner + Furnace	Heating	Furnace
	Continuous Fan	Thermostat

SATURATED SUCTION PRESSURE TEMPERATURE CHART		
SUCTION PRESSURE		
PSIG	R-22	R-410A
50	26	1
52	28	3
54	29	4
56	31	6
58	32	7
60	34	8
62	35	10
64	37	11
66	38	13
68	40	14
70	41	15
72	42	16
74	44	17
76	45	19
78	46	20
80	48	21
85	50	24
90	53	26
95	56	29
100	59	31
110	64	36
120	69	41
130	73	45
140	78	49
150	83	53
160	86	56
170	90	60

SATURATED LIQUID PRESSURE TEMPERATURE CHART		
LIQUID PRESSURE	PRESSURE SATURATED LIQUID TEMPERATURE °F	
PSIG	R-22	R-410A
200	101	70
210	105	73
220	108	76
225	110	78
235	113	80
245	116	83
255	119	85
265	121	88
275	124	90
285	127	92
295	130	95
305	133	97
325	137	101
355	144	108
375	148	112
405	155	118
415	157	119
425	n/a	121
435	n/a	123
445	n/a	125
475	n/a	130
500	n/a	134
525	n/a	138
550	n/a	142
575	n/a	145
600	n/a	149
625	n/a	152

For example, assume the system is an air conditioner matched with an air handler. With a call for low stage cooling, the air conditioner will calculate the system's low stage cooling airflow demand. The air conditioner will then send a fan request along with the low stage cooling airflow demand to the air handler. Once received, the air handler will send the low stage cooling airflow demand to the ECM motor. The ECM motor then delivers the low stage cooling airflow. The following table lists the nominal high and low stage airflow for the ComfortBridge air conditioners.

Model	High	Low
*SXC160241	800	600
*SXC160361	1200	800
*SXC160481	1550	1100
*SXC160601	1800	1400

*SXC180241	800	600
*SXC180361	1250	850
*SXC180481	1550	1070
*SXC180601	1750	1210

### CONTROL WIRING

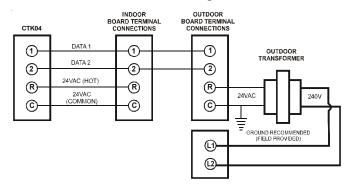
**NOTE:** Refer to *Electrical Connections - High Voltage Connections* for 208/230 volt line connections to the air conditioner.

**NOTE:** A removable plug connector is provided with the control to make thermostat wire connections. This plug may be removed, wire connections made to the plug, and replaced. It is <u>strongly</u> recommended that multiple wires into a single terminal be twisted together prior to inserting into the plug connector. Failure to do so may result in intermittent operation.

Typical 18 AWG thermostat wire may be used to wire the system components. However, communications reliability may be improved by using a high quality, shielded, twisted pair cable for the data transmission lines. In either case, 150 feet is the recommended length of wire between indoor unit and outdoor unit, or between indoor unit and thermostat.

Only data lines 1 and 2 are required between the indoor and outdoor units. The included 40VA, 208/230 VAC to 24 VAC transformer must be installed in the outdoor unit to provide 24 VAC power to the outdoor unit's electronic control. See kit instructions for mounting and wiring instructions.

**NOTE:** Use of a 40VA tramsformer is always recommended with multi-stage equipment. Failure to use the transformer in the outdoor unit could result in over loading of the indoor transformer.



### COMFORT BRIDGE SYSTEM ADVANCED FEATURES

The ComfortBridge system permits access to additional system information, advanced set-up features, and advanced diagnostic/troubleshooting features via the control board push buttons or the CoolCloud mobile app.

### FAULT CODE HISTORY

Accessing the air conditioner/heat pump's diagnostics menu provides ready access to the last six faults detected by the air conditioner/heat pump. Faults are stored most recent to least recent. Any consecutively repeated fault is stored a maximum of three times. Example: The power supply to the air conditioner/heat pump is continuously below 187 VAC. The control will only store this fault the first three *consecutive* times the fault occurs.

**NOTE:** It is highly recommended that the fault history be cleared after performing maintenance or servicing the heat pump.

### **CONFIGURATION INFO**

Model Number, Serial Number and Software Version are displayed within this menu. A model number check will help determine if the equipment shared data is correct for the unit. If the model number is not correct or no serial number is visible, even though very rare, memory cards are available to load the proper data.

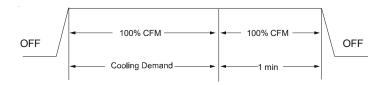
### Sensor Data

The outdoor ambient temperature and coil temperature are displayed in the Sensor Data Menu. This information can be used for troubleshooting purposes.

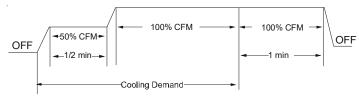
### **DEVICE SETTINGS**

This menu allows for the adjustment of several cooling performance variables. Cool Airflow Trim (range from -10% to 10% in 2% increments), Cool Airflow Profiles, Cool Fan ON Delay, Cool Fan OFF Delay and Dehumidification Select (enable or disable dehumidification) can be adjusted in this menu. See the following images showing the four cooling airflow profiles.

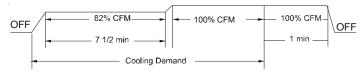
 Profile A (default) provides only an OFF delay of one (1) minute at 100% of the cooling demand airflow.



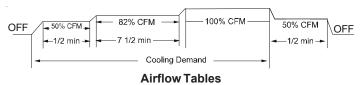
 Profile B ramps up to full cooling demand airflow by first stepping up to 50% of the full demand for 30 seconds. The motor then ramps to 100% of the required airflow. A one (1) minute OFF delay at 100% of the cooling airflow.



 Profile C ramps up to 82% of the full cooling demand airflow and operates there for approximately 7 1/2 minutes. The motor then steps up to the full demand airflow. Profile C also has a one (1) minute 100% OFF delay.



Profile D ramps up to 50% of the demand for 1/2 minute, then
ramps to 82% of the full cooling demand airflow and operates
there for approximately 7 1/2 minutes. The motor then steps up
to the full demand airflow. Profile D has a 1/2 minute at 50%
airflow OFF delay.



### **DEVICE STATUS**

The current system operational mode and requested indoor CFM is reported in this menu. This information can be used for troubleshooting purposes.

### System Troubleshooting

**NOTE:**Refer to the instructions accompanying the ComfortBridge compatible indoor air handler/furnace/modular blower unit for troubleshooting information.

Refer to the Troubleshooting Chart at the end of this manual for a listing of possible air conditioner and heat pump error codes, possible causes and corrective actions.

AIR CONDITIONER/HEAT PUMP ADVANCED FEATURES MENU

DIAGNOSTICS			
Submenu Item	Indication/User Modifiable Options	Comments	
Fault 1 (FAULT #1)	Most recent AC/HP fault	For display only	
Fault 2 (FAULT #2)	Next most recent AC/HP fault	For display only	
Fault 3 (FAULT #3)	Next most recent AC/HP fault	For display only	
Fault 4 (FAULT #4)	Next most recent AC/HP fault	For display only	
Fault 5 (FAULT #5)	Next most recent AC/HP fault	For display only	
Fault 6 (FAULT #6)	Least recent AC/HP fault	For display only	
Clear Fault History (CLEAR)	NO or YES	Selecting "YES" clears the fault history	

**NOTE:** Consecutively repeated faults are shown a maximum of 3 times

IDENTIFICATION		
Submenu Item	Indication (for Display Only; not User Modifiable)	
Model Number (MOD NUM)	Displays the air conditioner or heat pump model number	
Serial Number (SER NUM)	Displays the air conditioner or heat pump serial number (Optional)	
Software (SOFTWARE)	Displays the application software revision	

SENSORS			
Submenu Item	User Modifiable Options	Comments	
Outdoor Air Temperature	Displays the outdoor air	Sensor may or may not be available on an	
(AIR TMP)	temperature	air conditioner. Check air conditioner	
		instructions for details.	

COOL SET-UP			
Submenu Item	User Modifiable Options	Comments	
Cool Airflow Trim	-10% to +10% in 2% increments,	Selects the airflow trim amount; applies to air	
(CL TRM)	default is 0%	conditioner only.	
Cool Airflow Profile	A, B, C, or D, default is A	Selects the airflow profile; applies to air conditioner	
(CL PRFL)		only.	
Cool ON Delay	5, 10, 20, or 30 seconds, default is 5	Selects the indoor blower ON delay; applies to air	
(CL ON)	seconds	conditioner only.	
Cool OFF Delay	30, 60, 90, or 120 seconds, default	Selects the indoor blower OFF delay; applies to air	
(CL OFF)	is 30 seconds	conditioner only.	
Dehumidification Select	ON or OFF (default is OFF)	Selecting "OFF" disables dehumidification; selecting	
(DEHUM)		"ON" enables dehumidification; applies to air	
		conditioner only.	

STATUS		
Submenu Item Indication (for Display Only; not User Modifiable)		
Mode (MODE)	Displays the current air conditioner operating mode	
CFM (CFM	Displays the airflow for the current operating mode	

## System Troubleshooting

**NOTE:**Refer to the instructions accompanying the ComfortBridge compatible indoor air handler/furnace/modular blower unit for troubleshooting information.

Refer to the Troubleshooting Chart at the end of this manual for a listing of possible air conditioner and heat pump error codes, possible causes and corrective actions.

# **UNIT TROUBLESHOOTING INFORMATION**

POSSIBLE CAUSE  DOTS IN ANALYSIS     GUIDE INDICATE     "POSSIBLE CAUSE"  POWER Failure  Blown Fuse  Dose Connection  Shorted or Broken Wires  Shorted or Ground Compressor  Compressor Stuck  Faulty Transformer  Faulty Compressor Overdead Open  Internal Compressor Overdead Open  Faulty Transformer  Faulty Compressor Overdead Open  Faulty Transformer  Faulty Transfo	Complaint No Cooling			Unsatisfactory Cooling			System Operating Pressures			•								
Blown Fuse Loose Connection Shorted or Broken Wires Open Overload Open Overload Faulty Transformer Faulty Transformer Faulty Transformer Open Overload Open Faulty Transformer Open Overload Open Internal Compressor Stuck Open Capacitor Internal Compressor Stuck Open Capacitor Internal Compressor Overload Open Internal Compressor Overload Open Internal Compressor Stuck Open Control Circuit Internal Compressor Overload Open Internal Compressor Overload Internal Open Internal Compressor	DOTS IN ANALYSIS  GUIDE INDICATE  "POSSIBLE CAUSE"	not	Compressor will not start - fan runs	Compressor and Condenser Fan will not start	Evaporator fan will not start	Condenser fan will not start	Compressor runs - goes off on overload	Compressor cycles on overload	System runs continuously - little cooling	Too cool and then too warm	Not cool enough on warm days	to cool	Compressor is noisy		Low head pressure	High suction pressure	High head pressure	Remedy
Loose Connection Shorted or Broken Wires Shorted or Open Capacitor Internal Compressor Overload Open Shorted or Grounded Compressor Overload Open Shorted or Grounded Compressor Overload Open Shorted or Grounded Compressor Stuck Shorted or Grounded Compressor Stuck Shorted or Grounded Compressor Stuck Shorted or Grounded Compressor Overload Open Shorted or Grounded Compressor Stuck Shorted or Grounded Fan Motor Wired Shorted Shorted Shorted Shorted Shorted Shorted Shorted Shorted Shorted Or Grounded Fan Motor Shorted or Grounded Fan Mot		•																
Shorted or Broken Wires				•														
Equity Thermostat							_											
Faulty Thermostat Shorted or Open Capacitor Internal Compressor Overload Open Shorted or Open Capacitor Internal Compressor Overload Open Shorted or Grounded Compressor Internal Compressor Overload Open Shorted or Grounded Compressor Itself Continuity of Corl and Contacts Test Continuity of Coll and Contacts Test Control Circuit Test Continuity of Coll and Contacts Test Control Circuit with Voltmeter Test Voltage Faulty Evaporator Fan Motor Test Voltage Test Voltage Faulty Evaporator Fan Motor Test Store of Conunded Fan Motor Test Store of Conunded Fan Motor Test Woltage Test Voltage Faulty Evaporator Fan Motor Test Continuity of Coll and Contacts Test Control Under Set		•	•	•	_		•											
Faulty Transformer  Shorted or Open Capacitor Internal Compressor Overload Open Shorted or Grounded Compressor Shorted or Grounded Fan Motor Faulty Evaporator Fan Motor Shorted or Grounded Fan Motor Shorted or Grounded Fan Motor Improper Cooling Anticipator Shorted or Grounded Fan Motor Shorted or Refiger and Shorted Fan Sho	- 1					•												
Shorted or Open Capacitor		_		-	•					•								
Internal Compressor Overload Open Shorted or Grounded Compressor Ompressor Stuck Shorted or Grounded Compressor Ompressor Stuck Shorted or Grounded Compressor Ompressor Stuck Shorted or Grounded Compressor Open Control Circuit Low Voltage Faulty Fan Relay Open Control Circuit Low Voltage Faulty Exaporator Fan Motor Shorted or Grounded Fan Motor Improper Cooling Anticipator Shorted or Grounded Fan Motor Improper Cooling Anticipator Shorted Liquid Line Undersized Liquid Line Undersized Suction Line Not Enough Air across Indoor Coil To Much Air across Indoor Coil Overcharge of Refrigerant Not Enough Ordensing Air To Much Air across Indoor Coil To Much Air across Indoor Coil Overcharge of Refrigerant Resirculation of Condensing Air Infiltration of Outdoor Air Improper Cool Undersized Speed Blower, Check Duct Static Pressure Recirculation Of Outdoor Air Improper Cool Outdoor Air Improperly Located Thermostat Air Flow Unbalanced System Undersized System Undersized System Undersized System Undersized System Undersized South Air Section Outdoor Air Improperly Located Thermostat Air Flow Unbalanced System Undersized System Undersized System Undersized System Cool Open Improper				-														
Shorted or Grounded Compressor  Compressor Stuck  Faulty Compressor Contactor  Faulty Fan Relay  Open Control Circuit  Low Voltage Faulty Evaporator Fan Motor Shorted or Grounded Fan Motor Improper Cooling Anticipator Shortage or Refrigerant Restricted Liquid Line Undersized Liquid Line Undersized Suction Line Not Enough Air across Indoor Coil Overcharge of Refrigerant Noncondensibles Recirculation of Condensing Air Inifiltration of Outdoor Air Inifiltration of Outdoor Air Inifiltration of Outdoor Air Inifiltration of Outdoor Air Inproperly Located Thermostat Air Flow Unbalanced System Undersized System Undersized System Undersized System Undersized Inefficient Compressor Inefficient					_													
Compressor Stuck																		
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Shorted or Grounded Fan Motor	Low Voltage		•				•	•										Test Voltage
Improper Cooling Anticipator Shortage or Refrigerant Restricted Liquid Line Undersized Liquid Line Undersized Suction Line Not Enough Air across Indoor Coil Too Much Air across Indoor Coil Overcharge of Refrigerant Noncondensibles Recirculation of Condensing Air Infiltration of Outdoor Air Improperly Located Thermostat Air Flow Unbalanced System Undersized System Unders					•									•				
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Too Much Air across Indoor Coil Overcharge of Refrigerant Noncondensibles Recover Part of Charge Recover Charge, Evacuate, Recharge Recirculation of Condensing Air Infiltration of Outdoor Air Improperly Located Thermostat Air Flow Unbalanced System Undersized Broken Internal Parts Broken Valves Inefficient Compressor High Pressure Control Open Unbalanced Power, 3PH Wrong Type Expansion Valve Expansion Valve Bulb Loose  Reduce Blower Speed Recover Part of Charge Recover Charge, excusate, Recharge Recover Charge, evacuate, Recharge Recover Charge, Packacuate, Recharge Recover Charge, Remove Obstructe, Recharge Recover Charge, Packacuate, Recharge Recover Charge, Packacuate, Recharge Recover Charge, Recover Charge Recover Charg												_		_				
Overcharge of Refrigerant  Noncondensibles  Recirculation of Condensing Air  Infiltration of Outdoor Air  Improperly Located Thermostat  Air Flow Unbalanced  System Undersized  Broken Internal Parts  Broken Valves  Inefficient Compressor  High Pressure Control Open  Unbalanced Power, 3PH  Wrong Type Expansion Valve  Expansion Valve  Undersized Expansion Valve  Undersized Expansion Valve  Expansion Valve Bulb Loose  Recover Part of Charge  Recover Charge, Evacuate, Recharge  Remove Obstruction to Air Flow  Check Windows, Doors, Vent Fans, Etc.  Reploace Cherk Windows, Doors, Vent Fans, Etc.  Reploace Compressor  Refigure Cooling Load  Resigure Volve  Reset and Test Control  Test Compressor Efficiency  Reset and Test Control  Test Voltage  Replace Valve  Replace Valve  Replace Valve  Replace Valve  Replace Valve  Replace Valve									•		•	•		•		_		
Noncondensibles Recirculation of Condensing Air Infiltration of Outdoor Air Improperly Located Thermostat Air Flow Unbalanced System Undersized Broken Internal Parts Broken Valves Inefficient Compressor High Pressure Control Open Unbalanced Power, 3PH Wrong Type Expansion Valve Expansion Valve Undersized Expansion Valve Expansion Valve Bulb Loose  Recover Charge, Evacuate, Recharge Remove Obstruction to Air Flow Reloave Flow Replace Thermostat Replace Thermostat Replace Compressor Refigure Cooling Load Replace Compressor Fest Compressor Efficiency Reset and Test Compressor Efficiency Reset and Test Control Test Voltage Replace Valve	_										<u> </u>			l			_	
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Improperly Located Thermostat  Air Flow Unbalanced  System Undersized  Broken Internal Parts  Broken Valves  Inefficient Compressor  High Pressure Control Open  Unbalanced Power, 3PH  Wrong Type Expansion Valve  Expansion Valve  Undersized Expansion Valve  Expansion Valve Bullb Loose  Relocate Thermostat  Relocate Thermostat  Readjust Air Volume Dampers  Readjust Air Volume Dampers  Refigure Cooling Load  Replace Compressor  Fest Compressor Efficiency  Test Compressor Efficiency  Reset and Test Control  Test Voltage  Replace Valve  Tighten Bulb Bracket								_			_						_	
Air Flow Unbalanced  System Undersized  Broken Internal Parts  Broken Valves  Inefficient Compressor  High Pressure Control Open  Unbalanced Power, 3PH  Wrong Type Expansion Valve  Expansion Valve  Undersized Expansion Valve  Expansion Valve Bullb Loose  Readjust Air Volume Dampers  Refigure Cooling Load  Replace Compressor  Fest Compressor Efficiency  Reset and Test Control  Reset and Test Control  Replace Valve											Ť							
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Inefficient Compressor High Pressure Control Open Unbalanced Power, 3PH Wrong Type Expansion Valve Expansion Valve Undersized Expansion Valve Expansion Valve Expansion Valve Undersized Expansion Valve Expansion Valve Expansion Valve Undersized Expansion Valve	Broken Internal Parts												•					
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Unbalanced Power, 3PH  Wrong Type Expansion Valve  Expansion Valve Restricted  Oversized Expansion Valve  Undersized Expansion Valve  Expansion Valve  Expansion Valve  Undersized Expansion Valve  Expansion Valve  Expansion Valve  When the strict of the s									•						•	•		
Wrong Type Expansion Valve				•	_									<u> </u>				
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Expansion Valve Bulb Loose   Tighten Bulb Bracket							_	_			_		•	-		•		
							•	•	•		-							
Inoperative Expansion Valve       Check Valve Operation													•			•		
Loose Hold-down Bolts  Tighten Bolts																		

For detailed service information refer to the Remote Condensing Unit Service manual.

## **NOTICE**

UNITS WITH ROTARY OR RECIPROCATING COMPRESSORS AND NON-BLEEDTXV'S REQUIRE A HARD START KIT.

# **DIAGNOSTIC TABLE**

7 SEGMENT LED (DS2)	7 SEGMENT LED (DS1)	DESCRIPTION OF CONDITION
0	'n	Standby
0	1	Low Pressure CO Trip
0	1	Low Side Fault
0	2	High Pressure CO Trip
0	2	High Side Fault
0	3	Short Cycling
0	4	Locked Rotor
0	5	Open Circuit
0	6	Open Start Circuit
0	7	Open Run Circuit
0	8	No Line Voltage
0	9	Low Pilot Voltage
8	8	Pow er Up
R	2	Outdoor Air Temp Sensor Fault
R	3	Outdoor Coil Temp Sensor Fault *
Ь	٥	No Indoor Airflow
Ь	9	lnadequate Airflow
Ε	3	Cool Mode Short Cycle Timer
Ε	1	Low Cool
С	2	High Cool
d	F	Defrost *
Ь	Ŀ	Max Defrost Time *
Ь	Ε	Forced Defrost *
Ь	0	Data not yet on Network
д	1	Invalid Data on Network
Ь	2	System Mis-Match
Ь	3	Configuration Mis-Match
Ь	4	Invalid Memory Card Data
Е	Ε	Board Misoperation
Е	5	Open Fuse
F	Ł	Field Test Mode
Н	8	High Line Voltage
L	1	LPCO Lockout (3 Trips)
L	2	HPCO Lockout (3 Trips)
L	5	Open Start Circuit Lockout
L	7	Open Run Circuit Lockout
L	8	Low Line Voltage
Р	3	Heat Mode Short Cycle Timer *
Р	1	Low Heat *
Р	2	High Heat *
Р	0	Comp Protector Open

 $^{\star}$  CODE USED ON HEAT PUMP MODELS ONLY NOTE 1: DS1, DS2 AND DS3 ARE LABELED ON THE CONTROL ABOVE EACH 7

SEGMENT LED DISPLAY

NOTE 2: 7 SEGMENT LED DISPLAY DS3 IS NOT USED



0140M00407-A

## TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

### SYSTEM TROUBLESHOOTING UNITARY DIAGNOSTIC CODES Diagnostic/Status LED Symptoms of Abnormal Display Codes Operation (Legacy & Fault Possible Corrective Notes & Cautions Comfort Bridge T Description Actions Causes Digit 1 Digit 3 Digit 2 Thermostat) • Integrated controlm odule BLANK • Outdoor air Shorted sensor. Check sensor Turn power OFF prior to diagnostic/status LED display temp sensor · Open sensor. connection renair shows the indicated code. fault Sensor Replace Replace with correct • ComfortBridge<sup>™</sup> them ostat disconnected. open/shorted replacement part. displays '---' in the temperature Sensor out of sensor display area. range. • H eat pum p fails to operate in BLANK Outdoorcoil · Shorted sensor. · Check sensor • Turn power OFF prior to 3 Α heating mode tempsensor Open sensor. connection. repair. • Integrated control module fault • Sensor Replace Replace with correct diagnostic/status LED display disconnected open/shorted replacement part. shows the indicated code. Sensor out of sensor. • ComfortBridge™ thermostat range displays error message. •A irconditioner/heatpum p BLANK Ε • Open fuse • Short in low Locate and correct Turn power OFF prior to fails to operate voltage wiring short in low voltage renair • Integrated control module wiring. Replace fuse with 3-amp diagnostic/status LED display automotive type. shows the indicated code. •A irconditioner/heatpum p BLANK • Board mis-• Compressor • Replace control. Turn power OFF prior to fails to operate o peratio n relay contacts renair Replace with correct • Integrated control module welded. diagnostic/status LED display replacement part. shows the indicated code. •A irconditioner/heatpum p BLANK 0 • Circulato r • Indo o r blo wer Check indoor Turn power OFF prior to b fails to operate blo wer motor is motorproblem. blower motor. repair. not running Integrated control module • Communications · Check indoor Applies only to fully diagnostic/status LED display when it should error between blower motor wiring. communicating system shows the indicated code. · Check indoor unit using ComfortBridge™ be running. indo or and ComfortBridge™ thermostat o utdo o r unit. control. thermostat. displays error message. · Repair/replace any Replace with correct faulty wiring. replacement part. Repair/replace indoor blower motor or control •A irconditioner/heatpum p • A irflo w is Indoor blower Check indoor BLANK • Turn power OFF prior to m o to r pro blem operates at reduced lo wer than blower motor repair. performance. demanded Blocked filters · Check fliters; Applies only to fully • Air conditioner/heat pump • Restrictive/ clean/replace as communicating system operating at low stage when undersized needed using ComfortBridge™ expected to operate at high ductwork Check ductwork; thermostat. • Indo or/outdoor resize as needed Replace with correct stage. • Integrated control module unit mis-match. Verify indoor and replacement part. See diagnostic/status LED display outdoor units are specification sheet(s) for shows the indicated code. properly matched. airflow requirements and maximum external static pressure. · See specification sheets for approved system matches.

# TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

			UNIT	TARY DIAGNOS	TIC CODES		
Symptoms of Abnormal Operation (Legacy & ComfortBridge™ Thermostat)		stic/Sta splay Co Digit 2		Fault Description	Possible Causes	Corrective Actions	Notes & Cautions
• A ir conditioner/heat pump fails to operate.     • Integrated control module diagnostic/status LED display shows the indicated code.     • ComfortBridge™ thermostat displays error message.	BLANK	d	0	• Data not yet on Network	A ir conditioner/ heat pump is wired as part of a communicating system and integrated control module does not contain any shared data.	Verify system type (communicating or legacy) Populate shared data using memory card Wire system as legacy system	• Turn power OFF prior to repair. • Use memory card for your specific model. • Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card. • Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortBridge™ thermostat.
A ir conditioner/heat pump fails to operate.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.	BLANK	d	1	• Invalid Data on N etwork	• A ir conditioner/ heat pump is wired as part of a communicating system and integrated control module contains invalid shared data or network data is invalid for the integrated control module.	Verify system type (communicating or legacy) Populate shared data using memory card Wire system as legacy system	• Turn power OFF prior to repair. • Use memory card for your specific model. • Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card. • Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortBridge™ thermostat.
• A ir conditioner/heat pump fails to operate. • A ir conditioner/heat pump operating at a reduced performance. • A ir conditioner/heat pump operating at low stage when expected to operate at high stage. • Integrated control module diagnostic/status LED display shows the indicated code. • ComfortBridge™ thermostat displays error message.	BLANK	d	2	• System M is- match	Air conditioner/ heat pump is wired as part of a communicating system and outdoor unit requires airflow greater than indoor unit's airflo w capability. Shared data is incompatible with the system or missing parameters.	Verify system type (communicating or legacy) Verify shared data is correct for your specific model; re- populate data if required. Wire system as legacy system	Turn power OFF prior to repair.  Use memory card for your specific model.  Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.  Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortBridge™ thermostat.

UNITARY DIAGNOSTIC CODES										
Symptoms of Abnormal Operation (Legacy &		stic/Sta splay Co		Fault	Possible	Corrective	Nata a 8 Cautiana			
ComfortBridge™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Causes	Actions	Notes & Cautions			
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/ status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.	BLANK	d	3	• Configuration M is-match	Shared data sent to integrated control module does not match hardware configuration.	Verify system type (communicating or legacy). Verify shared data is correct for your specific model; repopulate data if required. Wire system as legacy system.	• Turn power OFF prior to repair • Use memory card for your specific model. • Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card. • Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortBridge™ thermostat.			
Air conditioner/heat pump fails to operate.     Integrated control module diagnostic/ status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.	BLANK	d	4	• Invalid M emory Card Data	Shared data on memory card has been rejected.	Verify system type (communicating or legacy). Verify shared data is correct for your specific model; re- populate data if required. Wire system as legacy system.	Turn power OFF prior to repair  Use memory card for your specific model.  Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.  Error code will be cleared once data is loaded.			
Very long run time.     Four consecutive     compressor protector trips     with average run time between     trips greater than 3 hours.     Compressor opearting at     high speed and outdoor fan     operating at low speed     Integrated control module     diagnostic/status LED display     shows the indicated code.	BLANK	0	1	• Low Side Fault	Low refrigerant charge.     Restriction in liquid line.     Indoor blower motor failure.     Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed. Check for restricted liquid line; repair/ replace as needed. Check indoor blower motor; repair/ replace as needed. Check indoor thermostat setting.	Turn power OFF prior to repair Fault will clear after 30 consecutive normal cycles. Fault may be cleared by cycling 24VAC to control. Replace with correct replacement part(s).			
Compressor and outdoor fan are off.     Thermostat demand is present.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	1	• Low Pressure Cut Out Trip	Low refrigerant charge. Restriction in liquid line. Indoor blower motor failure. Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed. Check for restricted liquid line; repair/ replace as needed. Check indoor blower motor; repair/ replace as needed. Check low pressure switch; repair/replace as needed. Check indoor thermostat setting.	Turn power OFF prior to repair. Replace with correct replacement part(s).			

	UNITARY DIAGNOSTIC CODES										
Symptoms of Abnormal Operation (Legacy & ComfortBridge™ Thermostat)	_	stic/Sta splay C o Digit 2		Fault Description	Possible Causes	Corrective Actions	Notes & Cautions				
Compressor and outdoor fan are off. Low pressure switch trip 3 times within same thermostat demand. Themostat demand is present. Integrated control module diagnostic/status LED display shows the indicated code. ComfortBridge™ thermostat displays error message.	BLANK	L	1	• Low Pressure Cut Out Lockout (3 Trips)	Low refrigerant charge. Restriction in liquid line. Indoor blower motor failure. Indoor thermostat set extremely low.	Verify refrigerant charge; adjust as needed     Check for restricted liquid line; repair/ replace as needed.     Check indoor blower motor; repair/ replace as needed.     Check low pressure switch; repair/ replace as needed.     Check indoor thermostat setting	Turn power OFF prior to repair  Must clear fault by cycling 24VAC to control. Replace with correct replacement part(s).				
Four consecutive compressor protector trips with average run time between trips greater than 1minute and less than 15 minutes.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	2	• High Side Fault	Blocked condenser coil.     Outdoor fan not running.	Check and clean condenser coil. Check outdoor fan motor; repair/ replace as needed. Check outdoor fan motor wiring; repair/ replace as needed. Check outdoor fan motor capacitor; replace as needed.	Turn power OFF prior to repair Fault will clear after 4 consecutive normal cycles. Fault may be cleared by cycling 24VAC to control. Replace with correct replacement part(s).				
Compressor and outdoor fan are off.     Thermostat demand is present.     Integrated control module diagnostic/status LED display shows the indicated code.		0	2	• High Pressure Cut Out Trip	Blocked condenser coil.     Outdoor fan not running.	Check and clean condenser coil. Check outdoor fan motor; repair/ replace as needed. Check outdoor fan motor wiring; repair/ replace as needed. Check outdoor fan motor capacitor; replace as needed.	Turn power OFF prior to repair. Replace with correct replacement part(s).				
Compressor and outdoor fan are off. Low pressure switch trip 3 times within same thermostat demand. Themostat demand is present. Integrated control module diagnostic/status LED display shows the indicated code. ComfortBridge™ thermostat displays error message.	BLANK	L	2	• High Pressure Cut Out Lockout (3 Trips)	Blocked condenser coil. Outdoor fan not running.	Check and clean condenser coil. Check outdoor fan motor; repair/ replace as needed. Check outdoor fan motor wiring; repair/ replace as needed. Check outdoor fan motor capacitor; replace as needed.	Turn power OFF prior to repair.  Must clear fault by cycling 24VAC to control.  Replace with correct replacement part(s).				

UNITARY DIAGNOSTIC CODES										
Symptoms of Abnormal Operation (Legacy & ComfortBridge™ Thermostat)	_	stic/Sta splay Co Digit 2		Fault Description	Possible Causes	Corrective Actions	Notes & Cautions			
Run time for last 4 cycles is less than 3 minutes each. Compressor protector has not tripped. Low pressure and high pressure switches are closed. Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	3	Short Cycling	Intermittent thermostat demand. Faulty compressor relay.	Check thermostat and thermostat wring; repair/replace as needed. Check compressor relay operation; replace control as needed.	• Turn power OFF prior to repair. • Fault will clear after 4 consecutive normal cycles. • Fault may be cleared by cycling 24VAC to control. • Replace with correct replacement part(s). • M inimum compressor run time is changed from 30 seconds to 3 minutes.			
Compressor and outdoor fan are off.     Compressor protector trips four consecutive times     Average run time between trips is less than 15 seconds.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.	BLANK	0	4	• Locked Rotor	Compressor bearings are seized. Failed compressor run capacitor. Faulty run capacitor wiring. Low line voltage.	Check compressor operation; repair/ replace as needed. Check run capacitor; replace as needed. Check wiring; repair/ replace as needed. Verify line voltage is within range on rating plate; contact local utility is out of range.	Turn power OFF prior to repair.  Must clear fault by cycling 24VAC to control.  Replace with correct replacement part(s).			
Compressor and outdoor fan are off for greater than 4 hours.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.		0	5	Open Circuit	Power is disconnected. Failed compressor protector. Compressor not properly wired to control.	Check circuit breakers and fuses. Check wiring to unit; repair/replace as needed. Check compressor; repair/replace as needed. Check compressor wiring; repair/replace as needed.	Turn power OFF prior to repair. Fault will clear after 1 normal cycle. Fault may be cleared by cycling 24VAC to control. Replace with correct replacement part(s).			
Compressor and outdoor fan are off.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.	BLANK	0	6	Open Start     Circuit	Compressor start winding is open. Failed compressor run capacitor. Faulty run capacitor wiring. Compressor not properly wired to control. Faulty compressor wiring.	Check compressor; repair/replace as needed. Check run capacitor; replace as needed. Check wiring; repair/replace as needed.	Turn power OFF prior to repair. Fault will clear after 1 normal cycle. Fault may be cleared by cycling 24VAC to control. Replace with correct replacement part(s).			

UNITARY DIAGNOSTIC CODES										
Symptoms of Abnormal Operation (Legacy &	Diagnostic/Status LED Display Codes		Fault	Possible	Corrective	Notes & Cautions				
ComfortBridge™ Thermostat)	Digit 3	Digit 2	Digit 1	Description	Causes	Actions				
Compressor and outdoor fan are off.     Low pressure and high pressure switches are closed.     Open start circuit has been detected 4 times with 5 minute delay between each detection.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.	BLANK	L	6	Open Start Circuit Lockout	Compressor start winding is open. Failed compressor run capacitor. Faulty run capacitor wiring. Compressor not properly wired to control Faulty compressor wiring.	Check compressor; repair/replace as needed. Check run capacitor; replace as needed. Check wiring repair/replaced as needed.	Turn power OFF prior to repair  Must clear fault by cycling 24VAC to control Replace with correct replacement part(s).			
Compressor and outdoor fan are off.     Low pressure and high pressure switches are closed.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.	BLANK	0	7	• Open Run Circuit	Compressor run winding is open.     Compressor not properly wired to control     Faulty compressor wiring.	Check compressor; repair/replace as needed. Check wiring repair/replaced as needed.	Turn power OFF prior to repair Fault will clear after 1 normal cycle. Fault may be cycling 24VAC to control Replace with correct replacement part(s).			
Compressor and outdoor fan are off.     Low pressure and high pressure switches are closed     Open run circuit has been detected 4 times with 5 minute delay between each detection.     Integrated control module diagnostic/status LED display shows the indicated code.     ComfortBridge™ thermostat displays error message.	BLANK	L	7	Open Run Circuit Lockout	Compressor run winding is open. Compressor not properly wired to control. Faulty compressor wiring.	Check compressor; repair/replace as needed. Check wiring; repair/replace as needed.	Turn power OFF prior to repair.  Must clear fault by cycling 24VAC to control Replace with correct replacement part(s).			
Air conditioner/heat pump may appear to be operating normally. Compressor protector may be open (compressor and outdoor fan off). Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	L	8	•LowLine Voltage	• Low line voltage	Check circuit breakers and fuses Verify unit is connected to power supply as specified on rating plate Correct low line voltage condition; contact local utility if needed.	Turn power OFF prior to repair Control detects line voltage less than 185 VAC Fault will clear if line voltage increases above 185 VAC.			

		•	UN	ITARY DIAGNOS	STIC CODES		
Symptoms of Abnormal Operation (Legacy & ComfortBridge™ Thermostat)	_	ostic/St isplay C Digit 2		Fault Description	Possible Causes	Corrective Actions	Notes & Cautions
Air conditioner/heat pump may appear to be operating normally. Compressor protector may be open (compressor and outdoor fan off). Integrated control module diagnostic/status LED display shows the indictated code.	BLANK	Н	8	• High Line Voltage	• High line voltage	Correct high line voltage condition; contact local utility if needed. Verify unit is connected to power supply as specified on rating plate.	Turn power OFF prior to repair. Control detects line voltage greater than 255 VAC. Fault will clear if line voltage decreases below 255 VAC.
Air condition/heat pump may appear to be operating normally.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	9	• Low Pilot Voltage	Control detects secondary voltage less than 18 VAC.     Transformer overloaded.     Low line voltage	Check fuse.     Correct low secondary voltage condition     Check transformer; replace if needed.	• Turn power OFF prior to repair. • Fault will clear if secondary voltage rises above 21VAC. • Replace with correct replacement part(s).
Compressor is off.     Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	Р	0	• Comp Protector Open	No current through run or start windings. Compressor run winding is open Compressor not properly wired to control Faulty compressor wiring Failed compressor run capacitor Faulty run capacitor wiring	Check compressor; repair/replace as needed Check wiring; repair/replace as needed Check run capacitor; replace as needed	Turn power OFF prior to repair Fault will clear after 1 normal cycle. Fault may be cleared by cycling 24VAC to control Replace with correct replacement part(s).
Air conditioner/heat pump may appear to be operating normally. Compressor protector may be open (compressor and outdoor fan off). Integrated control module diagnostic/status LED display shows the indicated code.	BLANK	0	8	No Line Voltage	• No Line Voltage	Check circuit breaker and fuses Verify unit is connected to power supply as specified on rating plate.	Turn power OFF prior to repair Control detects line voltage less than 185 VAC. Fault will clear if line voltage increases above 185 VAC.

# SPLIT SYSTEMS

### AIR CONDITIONING AND HEAT PUMP HOMEOWNER'S ROUTINE MAINTENANCE RECOMMENDATIONS

We strongly recommend a bi-annual maintenance checkup be performed before the heating and cooling seasons begin by a qualified servicer.

### REPLACE OR CLEAN FILTER

**IMPORTANT NOTE:** Never operate unit without a filter installed as dust and lint will build up on internal parts resulting in loss of efficiency, equipment damage and possible fire.

An indoor air filter must be used with your comfort system. A properly maintained filter will keep the indoor coil of your comfort system clean. A dirty coil could cause poor operation and/or severe equipment damage.

Your air filter or filters could be located in your furnace, in a blower unit, or in "filter grilles" in your ceiling or walls. The installer of your air conditioner or heat pump can tell you where your filter(s) are, and how to clean or replace them.

Check your filter(s) at least once a month. When they are dirty, replace or clean as required. Disposable type filters should be replaced. Reusable type filters may be cleaned.

You may want to ask your dealer about high efficiency filters. High efficiency filters are available in both electronic and non-electronic types. These filters can do a better job of catching small airborne particles.

### **C**OMPRESSOR

The compressor motor is hermetically sealed and does not require additional oiling.

### **Motors**

Indoor and outdoor fan motors are permanently lubricated and do not require additional oiling.

### ALUMINUM INDOOR COIL CLEANING (QUALIFIED SERVICER ONLY)

This unit is equipped with an aluminum tube evaporator coil. The safest way to clean the evaporator coil is to simply flush the coil with water. This cleaning practice remains as the recommended cleaning method for both copper tube and aluminum tube residential cooling coils.

An alternate cleaning method is to use one of the products listed in the technical publication **TP-109** (shipped in the literature bag with the unit) to clean the coils. The cleaners listed are the only agents deemed safe and approved for use to clean round tube aluminum coils. TP-109 is available on the web site in Partner Link > Service Toolkit.

**NOTE:** Ensure coils are rinsed well after use of any chemical cleaners.

CLEAN OUTSIDE COIL (QUALIFIED SERVICER ONLY)



DISCONNECT ALL POWER BEFORE SERVICING.
MULTIPLE POWER SOURCES MAY BE PRESENT.
FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE,
PERSONAL INJURY OR DEATH.



Air must be able to flow through the outdoor unit of your comfort system. Do not construct a fence near the unit or build a deck or patio over the unit without first discussing your plans with your dealer or other qualified servicer. Restricted airflow could lead to poor operation and/or severe equipment damage.

Likewise, it is important to keep the outdoor coil clean. Dirt, leaves, or debris could also restrict the airflow. If cleaning of the outdoor coil becomes necessary, hire a qualified servicer. Inexperienced people could easily puncture the tubing in the coil. Even a small hole in the tubing could eventually cause a large loss of refrigerant. Loss of refrigerant can cause poor operation and/or severe equipment damage.

Do not use a condensing unit cover to "protect" the outdoor unit during the winter, unless you first discuss it with your dealer. Any cover used must include "breathable" fabric to avoid moisture buildup.

### BEFORE CALLING YOUR SERVICER

- <u>Check the thermostat</u> to confirm that it is properly set.
- Wait 15 minutes. Some devices in the outdoor unit or in programmable thermostats will prevent compressor operation for awhile, and then reset automatically. Also, some power companies will install devices which shut off air conditioners for several minutes on hot days. If you wait several minutes, the unit may begin operation on its own.



## **CAUTION**

TO AVOID THE RISK OF EQUIPMENT DAMAGE OR FIRE, INSTALL THE SAME AMPERAGE BREAKER OR FUSE AS YOU ARE REPLACING. IF THE CIRCUIT BREAKER OR FUSE SHOULD OPEN AGAIN WITHIN THIRTY DAYS, CONTACT A QUALIFIED SERVICER TO CORRECT THE PROBLEM.

IF YOU REPEATEDLY RESET THE BREAKER OR REPLACE THE FUSE WITHOUT HAVING THE PROBLEM CORRECTED, YOU RUN THE RISK OF SEVERE EQUIPMENT DAMAGE.

- <u>Check the electrical panel</u> for tripped circuit breakers or failed fuses. Reset the circuit breakers or replace fuses as necessary.
- <u>Check the disconnect switch</u> near the indoor furnace or blower to confirm that it is closed.
- Check for obstructions on the outdoor unit. Confirm that
  it has not been covered on the sides or the top. Remove
  any obstruction that can be safely removed. If the unit is
  covered with dirt or debris, call a qualified servicer to clean
  it
- Check for blockage of the indoor air inlets and outlets.
   Confirm that they are open and have not been blocked by objects (rugs, curtains or furniture).
- Check the filter. If it is dirty, clean or replace it.
- <u>Listen for any unusual noise(s)</u>, other than normal operating noise, that might be coming from the outdoor unit. If you hear unusual noise(s) coming from the unit, call a qualified servicer.

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### **CUSTOMER FEEDBACK**

We are very interested in all product comments.

Please fill out the feedback form on one of the following links:

Goodman® Brand products: (http://www.goodmanmfg.com/about/contact-us).

Amana® Brand products: (http://www.amana-hac.com/about-us/contact-us).

You can also scan the QR code on the right for the product brand

you purchased to be directed to the feedback page.



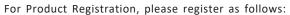


GOODMAN® BRAND

AMANA® BRAND

## PRODUCT REGISTRATION

Thank you for your recent purchase. Though not required to get the protection of the standard warranty, registering your product is a relatively short process, and entitles you to additional warranty protection, except that failure by California and Quebec residents to register their product does not diminish their warranty rights.



Goodman® Brand products: (http://www.goodmanmfg.com/product-registration).

Amana® Brand products: (http://www.amana-hac.com/product-registration).

You can also scan the QR code on the right for the product brand

you purchased to be directed to the feedback page.





GOODMAN® BRAND

AMANA® BRAND

NOTE: SPECIFICATIONS AND PERFORMANCE DATE LISTED HEREIN ARE SUBJECT TO CHANGE WITHOUT NOTICE.

### **Quality Makes the Difference!**

All of our systems are designed and manufactured with the same high quality standards regardless of size or efficiency. We have designed these units to significantly reduce the most frequent causes of product failure. They are simple to service and forgiving to operate. We use quality materials and components. Finally, every unit is run tested before it leaves the factory. That's why we know. . . There's No Better Quality."

Visit our website at www.goodmanmfg.com or www.amana-hac.com for information on:

- Products
- Warranties
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